# Stoma Service
# Customisation and Delivery fees

The customisation and delivery fees for the new stoma service are as follows:

**Customisation fee** £4.30 per item

**Delivery Fee** £3.35 per item
Only applies where the patient requests delivery. The service specification requires Stoma service suppliers to deliver within 48 hrs - but only where so required by the patient

In order to be paid for any customisation and/or delivery fees, contractors **must** complete the appropriate form and post it to Moira Hanley at PSD before the 7th day of the following month. Contractors will be paid on the basis of the information submitted on this form.

**In addition**, any customisation fee and/or delivery fee must be endorsed against each relevant item on the prescription form with **'Product customised'**, **'Product delivered'**, or **'Product customised and delivered'**. (Cus. and Del. are acceptable abbreviations). This information will be used for payment verification purposes but not for payment purposes (see paragraph above)