

# vision

Developing the Community Pharmacy Contract

ISSUE	
19	1 CMS Update
	2 CPD and Education and Training
	3 Workforce Audit Report
DEC 2010	4 Branded Drug Shortages

## CMS Update

The implementation phase for CMS has continued during the autumn period. As of 5 November, contractors had managed to register 12,757 patients for the service and have also completed 1,364 assessments on patients and these identified 536 care issues with patients' medicines.

Community Pharmacy Scotland has continued discussion with the Scottish Government on the service at every opportunity over the last few months, covering a wide range of issues including IT, usage of the PCR, service delivery and next steps.

As part of these discussions it has been agreed to start an early adopter pilot encompassing the full CMS service from registration, care planning through to payment for serial prescriptions from January. This pilot will be in selected sites and the intention is to include all appropriate GP and Pharmacy IT suppliers. Community Pharmacy

Scotland and the Scottish Government have agreed that sites chosen for this pilot will not offer an advantage to one pharmacy over any another.

The Scottish Government is also expected to send a series of letters in early December to all stakeholders. The announcement of the creation of a PCR user group along with guidance on the use of PCR should be in these communications. A letter will also be sent to GPs informing them on the progress of CMS.

The deadline for claiming the first two implementation payments is the end of December. Contractors may wish to claim any of the payments they are eligible for in the early part of December to ensure that claims are processed prior to the Christmas rush. The table below outlines the requirements for each of the payments. Claim forms for these payments are available on our website.

*See table on page 2*

FOREWORD FROM MARTIN GREEN, CHAIRMAN



Dear Colleague,

We are entering the early stages of negotiating our financial envelope for the next year and this is set against the backdrop of a very challenging public sector financial position. This will not prevent me from attempting to secure a fair and reasonable settlement for our contractor members that reflects the hard work and dedication to the NHS we all deliver.

CMS implementation is at a pace that we can manage currently and we are in discussion with the Scottish Government about how that can be meaningfully taken ahead. I would draw your attention to the deadlines approaching for claiming your Contract Implementation Payments and if you have any queries about how to do this please contact the team at Queen Street for support.

I am relatively content with the outcome of the review of the control of entry arrangements for new pharmacies. The main thing is that we secured a commitment that all communities in Scotland deserve access to the full pharmaceutical service provided by a pharmacy contractor.

It now remains for me to wish you and your staff a busy, but not frantic, Festive period and a successful and prosperous New Year.

**Martin Green, Chairman.**

## Negotiations on the 2011–12 Financial Settlement

The Scottish Government has now announced its budget proposals for 2011–12 and these proposals are currently being scrutinised by the Finance Committee in the Parliament. A final vote on the Budget's fate will be taken in January. The Scottish Government has recognised that the NHS should receive a similar level of funding to that of 2010–11.

With the publication of the draft

proposals for 2011–12, Community Pharmacy Scotland and the Scottish Government are able to start negotiations on a settlement. The Scottish Government is keen to reach a settlement before the end of March, when the Scottish Parliament will be dissolved prior to the election.

Community Pharmacy Scotland will update you as appropriate as soon as any settlement is reached with the Scottish Government.

CMS Implementation Payments	Tasks to be completed	Payment	Claim Dates
CIP-A	<p>Confirm you are happy to provide CMS to no more than 50 patients, with your IT and staff ready to deliver CMS.</p> <p>Produce a provisional list of patients suitable for CMS including identification of the first 50 patients</p>	£750	From now until 31 December
CIP-B	Confirm you are delivering CMS to no more than 50 patients by 31 December 2010	£750	From 1 October until 31 December
CIP-C (Aspiration)	Declare the expected number of CMS patients.	Variable	Claim on the CIP – B form before 31 December
CIP-C (Final Payment)	Deliver CMS to at least 50 patients. Declare the actual number of patients for whom CMS is being delivered.		Claim between 31 March 2011 and 29 April 2011

## GPhC Consultation on CPD and Education and Training

The GPhC has recently launched two consultations, one on the draft CPD framework and rules and the second on the standards for the training of future pharmacists.

The draft CPD framework proposes that the current recording framework should continue to be structured using the cycle of reflection, planning, action and evaluation which was introduced in 2002. The GPhC is, however, proposing that three of the nine records to be completed annually should commence at reflection.

The GPhC is also proposing to maintain the current call and recall arrangements for CPD and it will expect all registrants to be called at least every five years. Some

registrants may be called more frequently.

The draft standards set out clearly what would happen to a registrant who had failed to meet the CPD requirements. Registrants may be required to improve record keeping, undertake additional CPD activities or undertake CPD activities that relate to the safe and effective practice of pharmacy.

Community Pharmacy Scotland is currently preparing responses to the consultations and Elspeth Weir, Head of Policy and Development, is keen to hear members' views.

The draft standards for education do not propose a move away from the current 4+1 training arrangements (i.e. retain a post-graduation pre-reg year).





# Control of Entry Review

The Scottish Government has now published its summary of responses received to the Control of Entry Review and its outline of how it now intends to proceed. Community Pharmacy Scotland welcomes the Scottish Government's assertion that it remains committed to the principle that all patients in Scotland should have access to the full range of pharmaceutical services from conveniently located pharmacy premises.

The proposed changes as a result of the consultation can be grouped into two main areas:

- Application process and Consultation on Applications
- Membership of PCCs and NAP, NAP strengthened

The Scottish Government has decided to propose that changes are required to the application process. These changes will result in future applicants requiring to provide more robust information and evidence in support of their application. Applicants will also have to provide a statement of consent from the owner (or person legally in charge) of the named premises that they are aware that an application for a pharmacy is intended for the premises.

Once an application has been received by a Health Board it is now proposed to inform Community Health Partnerships (CHPs) and any dispensing GPs within the neighbourhood of any proposed application. The Scottish Government will also provide guidance to Health Boards on appropriate parameters for public consultation.

The nomination process to become a member of the PCC will also be changed and a nomination from the Area Medical Committee will be sought where a GP practice may be affected as a result of the application. The National Appeal Panel (NAP) hearings will also be altered by reducing the number of members required for each hearing to bring membership more in line with other Tribunal arrangements in place across Scotland. The Scottish Government is also keen to strengthen the NAP by allowing it to divert more cases back to the Health Board where procedural errors have been made.

The changes will need to be made through alterations to the current NHS regulations and we expect to see a draft of what is proposed soon.



# Workforce Audit Results

The data from the workforce audit completed by contractors in November 2008 has now been processed. The return rate of the audit by contractors at 95.7% was exceptional. Data from the audit will help NHS Education for Scotland tailor support and training for the workforce in the long term.

The results make interesting reading as it is the first snapshot of staff working in community pharmacies across Scotland. Data from the study indicates that pharmacists are most likely to be employed full time (40%) than either part time (18%) or on relief (17%). However, one quarter of the workforce was identified as a locum.

The audit also requested data on support staff and the results indicate that pharmacy assistants are more likely to work part time (68%) than full time (32%). Further data from the survey also indicated that Dispensing Assistants (1,919) were more commonly employed than either qualified or in-training technicians (1,448). As regards technicians in the audit, 53% were also now qualified as accuracy checking technicians.



## NHS Scotland “Be Ready for Winter Campaign”

**N**HS Scotland has launched an extensive PR campaign to support care over the Christmas and New Year period. The campaign supports three key messages:

1. Restock your medicine cabinet
2. Order and collect your repeat prescription(s) before the festive Holidays
3. Remember your GP surgery will be closed for four days at Christmas (25–28 December) and four days at New Year (1–4 January).

Contractors should note that this campaign will be supported with both TV and local press coverage. Several local campaign events are planned for community centres in some Board areas and these events will be highlighting the support pharmacists can give to mother-and-toddler and elderly-patient groups.

For more information on the campaign please go to the NHS inform website at [www.nhsinform.co.uk](http://www.nhsinform.co.uk)

## Branded Drug Shortages

**T**he UK Health Minister, Paul Burstow MP, has confirmed in response to a parliamentary question that the UK Government does not intend to legislate against exporting medicines that are in short supply. He stated that “the free movement of goods, including medicines, between member states of the European Union is a fundamental principle of the single market upon which the European Union is built, and therefore legislation to this end would be inappropriate. The Government will not take forward proposals to prevent the export of any medicinal products.”

This means that the current situation of shortages and quotas is likely to remain an issue for some time. Community Pharmacy Scotland has produced on its website a resource to support members with contact information for some of the manufacturers’ direct-order phone lines. If any member is having particular trouble isolating stock for a patient, despite contacting the manufacturer, then contact us and we can intervene where appropriate.

**COMMUNITY  
PHARMACY  
SCOTLAND**

Community Pharmacy Scotland represents Scotland’s 1224 pharmacy contractors. It negotiates on their behalf with the Scottish Government the terms of service and remuneration for contractors’ NHS work.

Community Pharmacy Scotland, 42 Queen Street, Edinburgh EH2 3NH Tel: 0131 467 7766  
[www.communitypharmacyscotland.org.uk](http://www.communitypharmacyscotland.org.uk)  
email: [enquiries@communitypharmacyscotland.org.uk](mailto:enquiries@communitypharmacyscotland.org.uk)  
Contractor Services Unit: 0131 466 3540